

WA Seniors Card Membership Form



Member benefits

The WA Seniors Card offers more than just discounts; it's your key to accessing a wide range of State Government concessions and rebates designed to support older Western Australians.

As a cardholder, you'll benefit from:

- **Free off-peak travel on public transport:** Your WA Seniors Card doubles as a Seniors SmartRider, giving you free travel on Transperth services during off-peak hours and concession fares at other times.
- **Cost of Living Rebate:** Receive an annual payment to help with everyday expenses. Terms and conditions apply, please visit www.seniorscard.wa.gov.au/terms for more information.
- **State Government Concessions:** Enjoy discounts on local government rates, water service charges, driver's licence renewals, vehicle registration and photo ID cards.
- **Exclusive business discounts:** Access hundreds of offers from WA businesses through the Seniors Card Discount Directory.



To be eligible, you must be:

1. 65 years of age or older.
2. An Australian Citizen or Permanent Resident.
3. Living permanently in Western Australia.
4. Retired or not working more than 25 hours per week in paid employment.

How to submit your membership form

Once you have completed this membership form please submit your application to the WA Seniors Card Centre:

By mail



Please post this form with a photocopy of your ID to:

**WA Seniors Card Centre
Locked Bag 3
Perth Business Centre WA 6849**

By email



Please scan and email this form with a copy of your ID to:

info@seniorscard.wa.gov.au

Online



Alternatively, complete your application using your online account:

www.seniorscard.wa.gov.au

Verification of eligibility

If this is your first time applying for a WA Seniors Card, **you must provide copies of current identification documents from the primary and secondary categories** which confirm your **full legal name, date of birth, current Western Australian residential address**, and your **citizenship or permanent residency status**. For example, an Australian passport and a WA driver's licence will provide evidence of your eligibility (see table below).

For all service requests, **if your name is different from the name shown on your identification documents, you must also provide a marriage certificate or a change of name certificate** issued by the Registry of Births, Deaths and Marriages to verify your name change.

If you are having trouble meeting the verification requirements, please contact the WA Seniors Card Centre on 1800 671 233.

	Identification	Date of birth	Australian residency	Residential address
Primary (Establishment)	Australian Birth Certificate	✓	✓	
	Australian Citizenship Certificate	✓	✓	
	Australian or New Zealand Passport	✓	✓	
	International Passport (accompanied by visa grant notice)	✓	✓	
	Identification	Date of birth	Australian residency	Residential address
Secondary (Proof of residence)	WA Driver's Licence or Learner's Permit	✓		✓
	WA Photo Card (with residential address)	✓		✓
	Pensioner Concession Card		✓	✓
	Commonwealth Seniors Health Card		✓	✓
	Health Care Card		✓	✓
	Property lease/rental agreement (signed pages required)			✓
	Local Government rates notice			✓
	Utility bill (electricity, water or gas showing the supply and mailing address)			✓

Please visit seniorscard.wa.gov.au/terms for full list of acceptable identification documents.

Please note that local government rates and utility bills must be the latest issued invoice/statement.

Collection notice

The personal information collected in this application is required to assess your eligibility for the WA Seniors Card and to administer associated programs and benefits. This may include verifying your identity and residency status and contacting you regarding your application or ongoing benefits.

Your information may be shared with relevant government agencies and service providers for the purpose of delivering concessions and services available to WA Seniors Card members

All personal information is managed in accordance with the *Privacy and Responsible Information Sharing Act 2024* and relevant State Government privacy and data retention policies.

For more information, please refer to our Privacy Policy at www.seniorscard.wa.gov.au/privacy.

Your Details

This section **MUST** be completed. Print clearly within the boxes provided.
Please use BLOCK CAPITAL letters.

Applicant Details: (This must be your full legal name)

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐

First name

Surname

Date of birth

Gender

☐ Male ☐ Female ☐ X (indeterminate, intersex or unspecified)

Home address

Suburb / Town

State

Postcode

Postal address (if different from Home address)

Suburb / Town

State

Postcode

Contacts

Mobile phone number

Home phone number

Email:

☐ Please do not send me any promotional emails

Do you currently work in paid employment? ☐ No ☐ Yes

How many hours per week do you typically work?

What service are you requesting?

Please tick the box(es) below for the service you are requesting. **This is mandatory.** If you are selecting more than one service, you do not need to send multiple copies of primary or secondary identification documents.

✓	Please complete section	Document required
☐ New WA Seniors Card membership	1 and if applicable 3	Primary and secondary
☐ Request a replacement card (please note old card will be deactivated upon the issue of a new card)	Not required	Secondary
☐ Update address or contact details	Not required	Secondary document with your current address
☐ Cost of Living Rebate (apply, update bank details or opt out)	1	Secondary
☐ Notification of death	2	Not required
☐ Advise of an appointed Enduring Power of Attorney or Administrator	3	Secondary identification document and relevant supporting documentation
☐ Change of marital status	2	Relevant supporting documentation
☐ Change of legal name	2	Relevant supporting documentation
☐ No longer eligible for WA Seniors Card	2	Not required

Section 1 – Cost of Living Rebate - Bank details

The amount that you receive is dependent on whether you are currently single or living with your spouse or partner. To assist us in determining the correct amount, please complete the following sections that apply to your situation:

☐ Apply ☐ Update my bank details ☐ Opt out - I do not want to receive the cost of living rebate (Bank details not required)

Spouse's full name:

Spouse's WA Seniors Card number :

Spouse's date of birth:

Please note that business accounts, trusts or accounts in former names will not be accepted. Please contact your bank to update your bank account details if required.

Your bank account details

Bank name:

BSB: -

Account number:

Name of account holder(s) (as it appears on your bank statement):

Section 2 – Change of circumstances

Please complete the relevant parts below.

New full legal name:

(Please attach evidence of the name change, e.g. marriage certificate)

Change in your marital or relationship status?

☐ No ☐ Yes – Please provide the reason: ☐ Marriage/de-facto ☐ Separation/divorce (living apart) ☐ Separation/divorce (continuing to live in the same house) ☐ Other:

Cancellation of membership

☐ I no longer reside in Western Australia permanently (date of departure) ____ / ____ / ____
☐ I am returning to paid employment and working more than 25 hours per week
☐ Member is deceased. Date of death: ____ / ____ / ____

Your name:

Relationship to deceased:

Section 3 – Appointment of Administrator or Attorney

Full legal name of Administrator or Attorney

Please ensure that your contact details are provided under the 'Your Details' section so we can contact you if required

☐ You must include a copy of the Enduring Power of Attorney or State Administration Tribunal order appointing an Administrator, with this application.
☐ You must include photo identification as the appointed person (such as a driver's licence or passport).

Attach
copies



Section 4 – Declaration/Authorisation

I declare the information I have provided is true and correct and I must advise the WA Seniors Card of any changes in my personal circumstances that may affect my ongoing eligibility to receive WA Seniors Card benefits. I have read, understand and agree to the WA Seniors Card and Cost of Living Rebate terms and conditions at seniorscard.wa.gov.au/terms

Signature of applicant:

Date:

Sign
and
Date

