

Applicant Eligibility

1. To be eligible for the Safety and Security Rebate, Applicants must hold a valid WA Seniors Card and must reside in an 'eligible household' in Western Australia.
2. The commencement date of the Safety and Security Rebate Scheme is **22 August 2021** and only purchases made on or after this date will be eligible for the rebate. Applicants must be a WA Seniors Card member at the time of purchase.
3. The Safety and Security Rebate Scheme will cease at such time as determined by the Department of Communities, in its sole and absolute discretion.
4. The following types of households are eligible households:
 - Owner occupier where the Applicant fully or partially owns their principal place of residence, and resides there with or without other persons;
 - Single dwelling, where the Applicant does not own or rent the residence and resides with family members and/or other persons;
 - Rental accommodation, where the Applicant is renting the residence, including:
 - ▶ Accommodation owned by the Housing Authority; and
 - ▶ Accommodation owned by the Applicant's employer
 - Separate "granny flat" forming part of a residence occupied by the Applicant's family members or others, whether or not the Applicant is paying rent;
 - Accommodation in a retirement village including independent living units, serviced apartments or hostel accommodation where the Applicant either owns a strata title home, leases a unit/room or is allocated a unit through buying a share in the village; and
 - Caravan or mobile homes, where such are used as the Applicant's principal place of residence, including accommodation in residential parks where the Applicant owns the park home and leases the land.
5. The eligible household must be the Applicant's principal place of residence in Western Australia as registered on the WA Seniors Card members' records.
6. WA Seniors Card members living in accommodation provided by an aged care organisation, hospital, hostel or religious order are not eligible for the Safety and Security Rebate.
7. Applicants who received a Safety and Security Rebate in the previous scheme (between 2009–2015) are eligible for a rebate under this Safety and Security Rebate Scheme provided they meet the eligibility criteria as specified herein.

Eligible Items and Services

8. Applicants may only claim the rebate once (for one or more eligible items) during the life of the Safety and Security Rebate Scheme, limited to a maximum of \$400, even where the actual cost exceeds this amount.
9. Applicants who wish to utilise the maximum rebate amount may elect to purchase items gradually and then make one claim.
10. If an Applicant claims less than the \$400 limit, they are unable to make another claim for the remaining amount.
11. If a rebate has already been claimed for an eligible household (including partner's claim), another claim cannot be submitted.

12. Rebate amounts for the purchase and/or installation of eligible items and for the carrying out of eligible repairs are specified in the following table:

No:	Item:	Total Maximum Rebate
1.	Home alarm and/or CCTV systems (monitored or unmonitored) (minimum purchase and/or installation value of \$200)	\$400 Note if this item is installed by a contractor, the contractor must be a licenced Security Agent and Security Installer.
2.	Security door screens (minimum purchase and/or installation value of \$200)	\$400 Note if this item is installed by a contractor, the contractor must be a licenced Security Agent and Security Installer.
3.	Deadlock (door or window) (minimum purchase and/or installation value of \$50)	Maximum rebate claim of \$200 for each deadlock. Note if this item is installed by a contractor, the contractor must be a licenced Security Agent and Security Installer .
4.	Security window screens or window shutters (minimum purchase and/or installation value of \$100)	\$400
5.	Security sensor light (minimum purchase and/or installation value of \$50)	Maximum rebate claim of \$200 for each security sensor light. Note this item must be installed by a licensed electrician if connected to mains power.
6.	WiFi or wired video doorbell (minimum purchase and/or installation value of \$100. Does not include ongoing subscription fees)	Maximum rebate claim of \$200 for each video doorbell. Note this item must be installed by a licensed electrician if connected to mains power.
7.	Residual Current Device (RCD)	\$400 Note this item must be installed by a licensed electrician.
8.	Mains powered smoke alarm (minimum purchase and installation value of \$100)	Maximum rebate claim of \$200 for each mains powered smoke alarm. Note this item must be installed by a licensed electrician.
9.	Fire extinguisher (item must meet Australian Standards)	Maximum of \$50 for each fire extinguisher. Maximum of two fire extinguishers can be claimed.
10.	Fire blanket (item must meet Australian Standards)	Maximum of \$25 for each fire blanket. Maximum of two fire blankets can be claimed.
11.	Repairs of one or more of the following items: <ul style="list-style-type: none"> o Home alarm and/or CCTV systems o Security door screens o Deadlocks o Security window screens or window shutters o Security sensor light o WiFi or wired video doorbell o Residual Current Device o Mains powered smoke alarm 	\$400 Repairs must be carried out by a qualified contractor with the requisite licenses and meet the applicable Australian Standards where relevant.

13. Applicants are able to apply for a rebate under this Safety and Security Rebate Scheme as well as similar rebates through their local council.

14. Eligible items purchased or repaired must be installed or located at the Applicant's eligible household. Eligible items purchased cannot be claimed for sold properties or currently in the process of being sold.

15. Do it yourself installation is permitted except when electrical work is being performed whereby a licenced Electrical Worker must be engaged.

16. Applicants agree to undertake their own due diligence when engaging a tradesperson to install the eligible items to ensure they comply with relevant laws and regulation(s) including, without limitation:

- a) Installation of a residual current device (RCD), mains power smoke alarm or any other mains powered eligible item must be undertaken by a licensed Electrical Worker engaged by a licenced Electrical Contractor.
- b) A licence search can be carried out at on the following website: <https://www.commerce.wa.gov.au/building-and-energy/find-gas-fitter-electrician-or-plumber>
- c) The electrician should also issue an electrical safety certificate to the customer within 28 days of the work.
- d) If items 1–3 in the table above are installed by a contractor, such contractor must be a registered business (with an Australian Business Number) operating in the installation of home security products and must hold all relevant licenses including a Security Agent Licence issued by WA Police under the *Security and Related Activities (Control) Act 1996* and the *Security & Related Activities (Control) Regulations 1997*.
- e) Approved Security Agents and Security Installers are limited to those persons listed on the Western Australia Police Force website under 'Current Licence Holders' at <https://www.police.wa.gov.au/About-Us/Our-Agency/Police-Licensing-Services/Security/Current-licence-holders>, as amended from time to time. Failure to use a licenced contractor, where applicable, may result in the application being unsuccessful.

Australian Standards

17. Eligible items must be compliant with Australian Standards where applicable. In particular:

- Security Screens:
 - ▶ AS 5039: 2008 (Security Screens Doors and Window Grilles)
 - ▶ AS 5040: 2003 (Installation)
 - ▶ AS 5041: 2003 (Method of Test)
- Deadlocks AS 4145.2: 2008 (Locksets and hardware for doors and windows)
- Approved Residual Current Device installed as per AS/NZS 3000: 2018 (Electrical installations)
- Mains powered smoke alarm listed in AS:3786: 2014 (Smoke Alarms) meeting the requirements of the Building Code of Australia.
- Fire extinguisher AS/NZS 1841.5: 2007 (Specific requirements for powder type extinguishers)
- Fire blanket AS/NZ 3504: 2006 (Fire Blankets)

18. The Department of Communities reserves the right to ask for further information on the eligible item(s) claimed to determine compliance with the Australian Standards or licensing requirements for installation or repairs prior to administering payment to the Applicant.

Relevant Approvals

- 19.** It is the responsibility of the Applicant to obtain all necessary approvals from a landlord or strata company before buying, installing or repairing devices. The Department of Communities accepts no liability or responsibility for any failure to do so.
- 20.** Applicants should contact the WA Seniors Card Centre prior to purchasing or carrying out repairs of an eligible item if they are unsure on their eligibility to claim a rebate for such item.

Payment

- 21.** Applicants who wish to apply for the rebate must purchase the eligible item/s and/or installation or repair service prior to applying. Applications can be lodged on the WA Seniors Card website or by completing an application form.

- 22.** A copy of the required identification documents listed on the application form, signed by the Applicant, must be provided with the application form.
- 23.** Copies of dated tax receipts showing proof of purchase, installation or repairs, in the Applicant's name, must accompany the application form. The suppliers ABN must also be visible on the receipt. The item or service must be paid in full prior to the rebate claim being made and evidence to support this (via the tax receipt) must be provided.
- 24.** Payment of the rebate will only be made by electronic funds transfer (EFT) to the account of the Applicant nominated on the WA Seniors Card members' records, except in the following circumstances:
 - Payment may be made into the Applicant's partner's bank account only if they hold a current WA Seniors Card and the Applicant notifies the WA Seniors Card Centre to link the Applicant's WA Senior Card account with their partner's.
 - Payment may be made into accounts in the name of a person holding an Enduring Power of Attorney for the Applicant, where evidence is provided of the Power of Attorney.
 - Payments may be made into accounts in the name of the person appointed the Applicant's Guardian by the State Administrative Tribunal, where evidence is provided of the Power of Attorney.
- 25.** Payments will only be made into accounts with a bank, building society, cooperative or other similar financial institution in Australia.
- 26.** Payments will not be made into:
 - Overseas bank accounts;
 - Bank accounts in a former name where it is different to the Applicant's WA Seniors Card name i.e. maiden name;
 - Business bank accounts;
 - Bank accounts held by religious organisations or charities; or
 - Trust accounts other than those conducted in accordance with appointments made by the State Administrative Tribunal.

Other Conditions

- 27.** The Applicant agrees to release and indemnify and keep indemnified the Department of Communities from any loss, claim or liability arising out of, or in relation to a security or safety device that is the subject of this rebate except to the extent such loss, claim or liability is caused by the Department of Communities' negligence or breach of law.
- 28.** The Department of Communities reserves the right to amend these Terms and Conditions at any time.
- 29.** The Applicant acknowledges the Safety and Security Rebate Scheme or benefits provided under the Safety and Security Rebate Scheme may change from time to time or may be revoked altogether at the absolute discretion of the Department of Communities.
- 30.** The Applicant must not submit a false claim for the Safety and Security Rebate, profit in any way from the Rebate or breach any of these Terms and Conditions. Failure to comply with this requirement may constitute a criminal offence and / or the Applicant may be required to repay the Rebate to the Department of Communities which amount will be deemed to be a debt due and payable by the Applicant to the Department of Communities upon demand by the Department of Communities.