

SAFETY AND SECURITY REBATE FOR WA SENIORS CARD HOLDERS

→ Claim form



Door Screen

Gives you peace of mind, but still lets air through your home



Alarm

Keeps your home safe whether you are there or not



Window Screen

A clear visual deterrent to would-be intruders



Deadlock

Provides extra security for external doors



Sensor Light

Alerts you to any outside movement at night

DEPARTMENT FOR COMMUNITIES



→ BUILDING STRONG, VIBRANT COMMUNITIES



A Message from the Minister...



I am proud to announce another major project as part of the state government's commitment to a Better Deal for Seniors.

Seniors have a right to feel safe and secure in their own homes, while maintaining their independence. The Liberal/National Government recognises this right and is providing financial assistance to improve safety measures for seniors through the Safety and Security Rebate scheme.

The Safety and Security Rebate scheme delivers WA Seniors Card holders a rebate of up to \$200 per household towards installing or buying home security devices. It is a \$10 million investment in seniors' wellbeing and promoting a safe and active retirement.

The scheme is yet another initiative providing peace of mind and security to seniors. It adds to the generous concessions already available to WA Seniors Card holders.

A handwritten signature in blue ink that reads "Robyn McSweeney".

Hon Robyn McSweeney MLC

Minister for Child Protection; Community Services;
Seniors and Volunteering; Women's Interests

What is the Safety and Security Rebate for Seniors?

This one-off rebate delivers WA Seniors Card holders up to \$200 per household towards buying and installing home security devices. Claims are limited to one per Seniors Card holder and one per household. The scheme starts on 1 July 2009 and ends on 31 March 2012. Any items bought and installed before 1 July 2009 are not eligible for the rebate.

Payments will be made only by Electronic Funds Transfer (EFT) into a nominated bank account from late 2009. No payments will be made by cheque. The time taken to process the payments will depend on the level of demand.

Am I eligible?

You are eligible if you have a WA Seniors Card and have not already made a claim for the Safety and Security Rebate. You can only make one claim per household (i.e. if you are living with several Seniors Card holders, only one of you can apply for the rebate).

You can make a claim whether you own your own home or live in a rental property. Renters need to get landlord approval before buying and installing any device. You can't make a claim if you live in a communal arrangement such as an aged care facility. For more information, please refer to the terms and conditions on the back of this brochure.

What security devices can I claim?

The table below shows what you can claim for and the amount you can receive for buying and installing each device. The maximum total rebate is \$200. The rebate amount will only cover a portion of the total cost to purchase and install devices.

SECURITY DEVICE	ITEM REBATE	INSTALLATION REBATE	TOTAL
Home intruder alarms (monitored & unmonitored)	\$100	\$100	\$200
Security door screens	\$100	\$100	\$200
Security window screens (minimum purchase and/or installation value of \$50)	\$50	\$50	\$100
Security sensor light (minimum purchase and/or installation value of \$50)	\$50	\$50	\$100
Deadlock (minimum purchase and/or installation value of \$50)	\$50	\$50	\$100

How do I make a claim?

- Buy and install the eligible security device(s) in your home.
- Fill in all the sections of the attached Claim Form. There is a check-list on the back to help you. If you make a mistake, you can get another copy from the Seniors Card website, the Seniors Card Centre, or any Australia Post outlet.
- Attach all copies of dated receipts showing proof of purchase and/or installation.
- Since this is a one-off rebate, if you claim less than \$200 you cannot make another claim. If you want to claim the full \$200 you may wish to purchase items gradually and save all receipts until you can claim the full \$200.
- Make sure the Seniors Card Centre has your current and correct bank account details to make payment to you. Please refer to the check-list for more details.
- Use the reply paid address at the bottom of the check-list to mail your claim form, or you can drop it in to the WA Seniors Card Centre at Level 1, Albert Facey House, 469 Wellington Street, Perth.

CLAIM FORM

FOR SAFETY AND SECURITY REBATE FOR SENIORS CARD HOLDERS

Note: The Department for Communities cannot guarantee a rebate to all claimants

Claimant Details

(Seniors Card holders can only receive one rebate during the life of this scheme and only one rebate can be paid per household)

Seniors Card Number

Full name _____

Address where security item(s) have been installed _____

Suburb _____

State _____

Postcode _____

Home Phone Number _____

Mobile _____

Email _____

Have you previously received a Safety and Security Rebate?

Yes If YES, you are not eligible for the rebate

No If NO, please continue

Has any other member of your household previously received a Safety and Security Rebate for this address?

Yes If YES, you are not eligible for the rebate

No If NO, please continue

Security items purchased and/or installed (to a TOTAL maximum rebate of \$200)*

HAVE YOU PURCHASED? (please tick <input type="checkbox"/> item purchased)		HOW MANY?	HAVE YOU PAID FOR THIS ITEM TO BE INSTALLED? (Please tick <input type="checkbox"/> item installed)	
Home Intruder Alarm	(rebate of \$100)	Limit of (1)	\$100	
Security Screen Door	(rebate of \$100)	Limit of (1)	\$100	
Security Window Screen	(rebate of \$50 per window)		\$50	
Security Sensor Light	(rebate of \$50 per light)		\$50	
Door Deadlocks	(rebate of \$50 per lock)		\$50	

*Minimum purchase amount is \$50 and a receipt showing an ABN number must be provided

Rental properties

Are you the property owner?

Yes

No

If NO, please provide a letter of authority from the property owner approving the installation of the security device at your address.

Claimant's Declaration

- The security device(s) are for the sole use of the claimant's household, installed at the Seniors Card holder's private dwelling which is the principal place of residence in WA as registered on the Seniors Card database
- I have attached copies of all relevant receipts (receipts cannot be returned)
- I declare that the information I have provided is correct and complete
- I understand that providing false or misleading information is a serious offence and the Department for Communities can make relevant enquiries to ensure I receive my correct entitlements

Claimant's signature

Date ____ / ____ / ____

**New bank account or address? Don't forget to advise the WA Seniors Card Centre of your new details.
Metro callers 08 6217 8855, country free call 1800 671 233 or email seniorscard@communities.wa.gov.au**

Office Use Only - Date received:

Evidence attached: Y N Bank details on database: Y N

Please turn over



CHECK-LIST TO HELP YOU COMPLETE THIS FORM

Have you?

- Provided your Seniors Card number?
- Provided your full name and address details?
- Ticked which item(s) you would like a rebate on?
- Attached copies of dated receipts showing proof of purchase and installation of devices?
- Obtained landlord or strata approvals if necessary?
- Signed and dated the form?

IMPORTANT: If you previously applied for and received the **COST OF LIVING REBATE**, you **DO NOT** need to provide your bank details again

If you did not apply for the Cost of Living Rebate, or the Seniors Card Centre does not have your current bank account details, please complete the following section. It is important to record your bank details accurately to avoid delays in payment. Strict procedures are in place to ensure your bank details are kept secure.

TIPS:

- Have your bank statement for your savings or cheque account in front of you.
- If you use a bank passbook, contact your bank for your account details.
- If you do not have a recent bank statement, or are unsure about any section, ask your bank for a **“printout of your account details”**.

Name of bank, building society or credit union (payments can only be made to Australian bank accounts)

<input type="checkbox"/> ANZ	<input type="checkbox"/> Macquarie Bank	<input type="checkbox"/> Colonial State Bank	<input type="checkbox"/> National Australia Bank
<input type="checkbox"/> Bankwest	<input type="checkbox"/> Police and Nurses	<input type="checkbox"/> Commonwealth Bank	<input type="checkbox"/> Other
<input type="checkbox"/> HSBC	<input type="checkbox"/> St. George Bank	<input type="checkbox"/> Bank of Sth Australia	
<input type="checkbox"/> Citibank	<input type="checkbox"/> Bank of Queensland	<input type="checkbox"/> Westpac Banking Corp	

If Other (Bank Name)

Branch Suburb

Branch Number (BSB) (usually a six digit number. If unsure, check with your bank) - Account Number (usually six to ten digits, depending on your bank. This is not the same as your credit card number)

Account held in the name(s) of

Put the account name as it appears on your bank statement, for example John and Mary Citizen
(no more than 50 characters) If unsure, check with your bank

Please return your form in an envelope to (no stamp required):

WA Seniors Card Centre
Reply Paid
Locked Bag 3
PERTH BUSINESS CENTRE WA 6849

TERMS AND CONDITIONS OF THE SAFETY AND SECURITY REBATE FOR SENIORS

1. The Safety and Security Rebate (SSR) starts on 1 July 2009 and ends on 30 June 2012, with final applications to be received no later than 31 March 2012.
2. The SSR is a once only offer.
3. No retrospective payments will be made for security devices purchased and installed before 1 July 2009.
4. The Department for Communities cannot guarantee a rebate to all claimants.
5. You must be a WA Seniors Card holder to be eligible to make a claim.
6. Seniors Card holders can only receive one rebate during the life of this scheme and only one rebate can be paid per household.
7. The SSR is limited to households in WA only.
8. You are ineligible if you have made a previous claim for the SSR.
9. The eligible security device(s) are for the sole use of the claimant's household, installed at the Seniors Card holder's private dwelling which is the principal place of residence in WA as registered on the Seniors Card database.
10. Seniors Card holders living in the following types of households are eligible for the SSR:
 - 'own home' (fully or partly owned)
 - single dwelling with family members or other Seniors Card holders
 - separate "granny flat" forming part of a property occupied by family members or others
 - accommodation in a retirement village (either owns a strata title home, leases a unit, or is allocated a unit through buying a share in the village)
 - caravan or mobile home used as an occupant's principal place of residence, including accommodation in a residential park (owns the park home but leases the land)
 - rental accommodation including:
 - accommodation owned by Homeswest
 - accommodation owned by an employer.
11. Seniors Card holders living in accommodation provided by an aged care organisation, hospital, hostel or religious order are not eligible for the SSR, as they do not fall under the Australian Bureau of Statistics definition of a 'private dwelling'.
12. It is the responsibility of the claimant to obtain all necessary approvals from a landlord or strata company before buying and installing devices. The Department for Communities accepts no liability or responsibility for any failure to do so.
13. Please refer to the table in this brochure for eligible security devices.
14. Installation at the principal residence of the Seniors Card holder making the claim must be carried out by the owner or employee of a registered business (with an Australian Business Number) operating in the installation of home security products.
15. Copies of dated receipts showing proof of purchase and installation must accompany the claim form.
16. The maximum amount that can be claimed as a rebate is \$200. To be eligible for consideration, the minimum purchase price per item is \$50.
17. The rebate amount will only cover a portion of the total cost to purchase and install devices.
18. If the claim is less than \$200, any unused amount will be forfeited unless devices are purchased gradually and all receipts are saved until a claim for the full \$200 can be made. The Department for Communities accepts no responsibility for any lost or misplaced receipts.
19. Payments will only be made by Electronic Funds Transfer (EFT).
20. The claimant must ensure that the Seniors Card Centre holds their current and correct bank account details for payment to proceed.
21. The claimant acknowledges and agrees that as far as the law permits:
 - The Department for Communities accepts no liability or responsibility in respect to any claim, cause of action or loss or damage arising out of, or in relation to, any security device or installation that is the subject of a rebate.
 - The claimant agrees that they will indemnify and keep indemnified the Department for Communities from any claim or liability arising out of, or in relation to a security device that is the subject of this rebate to the extent that any claim or liability is not caused by the Government's negligence or a breach of any other term implied by law.



Government of **Western Australia**
Department for **Communities**

For further enquiries telephone:

Seniors Card Hotline
Monday to Friday 9am-3pm
Metro (08) 6217 8855 Country 1800 671 233

WA Seniors Card Centre
Level 1, Albert Facey House, 469 Wellington Street
Perth, Western Australia 6000
Email: seniorscard@communities.wa.gov.au
www.seniorscard.wa.gov.au



SENIORS CARD